

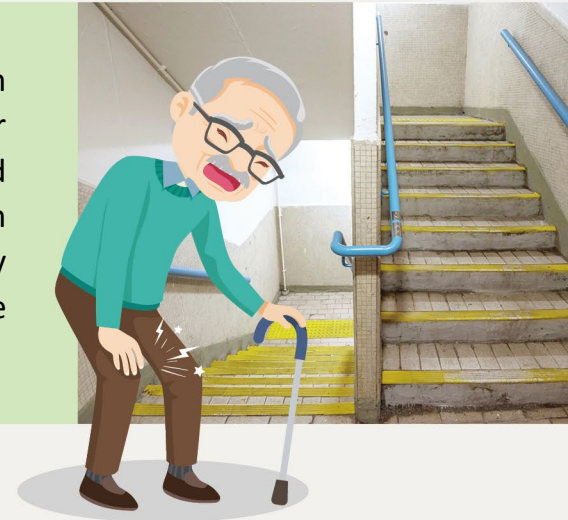
# Subsidised Long Term Care Services for the Elderly



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## When should I raise the application for Subsidised Long Term Care (LTC) Services?

I am living alone with chronic illnesses and poor mobility. I need to attend medical appointments in someone's company. Any care services are suitable for me?



My wife has dementia and easily gets lost. She is unable to manage her daily living on her own. No one can help me take care of her. I am so worried.....

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My father had a stroke recently. He has to use a wheelchair now and gets a poor memory. As I have to work away from home in daytime, can anyone help take care of him?

Don't worry. You can raise a request for subsidised LTC services to a responsible/referring worker of an Integrated Family Service Centre/ Integrated Service Centre, a Medical Social Services Unit, or an elderly service unit in the district.



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## What kind of Subsidised LTC Services are available?

Subsidised LTC services can be classified into Residential Care Services and Community Care Services:



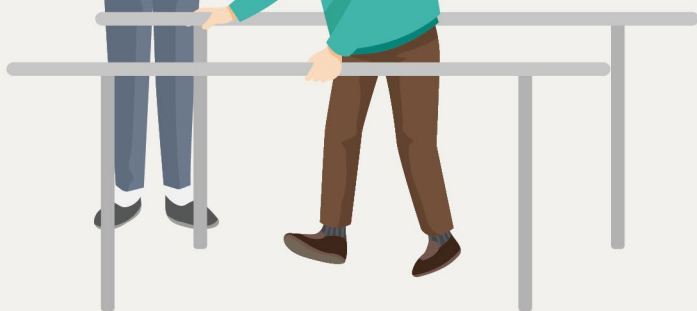
### Residential Care Services (i.e. Care and Attention Home and Nursing Home) :

These are suitable for elderly persons who cannot be adequately taken care of at home for reasons of health, lack of support, etc. Appropriate type of residential care services will be recommended for you by the assessment results based on your care needs.



## Community Care Services :

Elderly persons, who are assessed to be suitable for **Community Care Services**, can attend **Day Care Centres/ Units for the Elderly** in the neighbourhood for care services, or stay at home and receive home-based personal care services delivered by **Integrated Home Care Services Team (Frail Cases)** or **Enhanced Home and Community Care Services Team**, e.g. bathing, rehabilitation exercise, medication management, escort services, meal delivery, etc.



## How to apply for Subsidised LTC Services?

At the time of application, the responsible/referring worker will arrange Standardised Care Need Assessment for you. Your health condition, living environment and support network will be assessed thoroughly by an accredited assessor through home visit and interview.



- If the assessment result recommends that you have long term care needs, the responsible/referring worker will work out a care plan and apply for suitable subsidised **LTC services** for you.
- The assessment for application for subsidised LTC services is **free of charge**.



## Other Service Needs

If in need of services other than long term care services, i.e. **Community Support Services** (e.g. **District Elderly Community Centre, Neighbourhood Elderly Centre**), **Home Support Services** (e.g. **Integrated Home Care Services (Ordinary Cases)**), or **Temporary Day/Residential Respite Service for Elderly Persons**, you can directly approach the service providers or make requests for the services through the responsible/referring worker.



### Enquiry about Vacancies in Designated Residential Respite Service

You may make use of the “Vacancy Enquiry System for Residential Respite Service for Persons with Disabilities, Residential Respite Service for the Elderly and Emergency Placement for the Elderly” at <https://www.vesrrsep.swd.gov.hk/en> or scan the below QR Code to check the vacancy information of designated residential respite places, and approach the welfare service unit for application.



Social Welfare Department Vacancy Enquiry System for Residential Respite Service for Persons with Disabilities, Residential Respite Service for the Elderly and Emergency Placement for the Elderly

## Enquiry

### (1) Standardised Care Need Assessment Management Offices (Elderly Services)

#### Hong Kong

Standardised Care Need Assessment Management Office (Elderly Services) (Hong Kong)  
(Service areas: Central, Western and Islands District, Eastern and Wanchai District, Southern District)  
Tel. No.: 2546 7491 Fax No: 2543 7495  
Email address: [scnamoeshkenq@swd.gov.hk](mailto:scnamoeshkenq@swd.gov.hk)

#### East Kowloon

Standardised Care Need Assessment Management Office (Elderly Services) (East Kowloon)  
(Service areas: Kwun Tong District, Wong Tai Sin and Sai Kung District)  
Tel. No.: 2350 4116 Fax No: 2320 2644  
Email address: [scnamoesekenq@swd.gov.hk](mailto:scnamoesekenq@swd.gov.hk)

#### West Kowloon

Standardised Care Need Assessment Management Office (Elderly Services) (West Kowloon)  
(Service areas: Kowloon City and Yau Tsim Mong District, Sham Shui Po District)  
Tel. No.: 2399 2356 Fax No: 2390 2459  
Email address: [scnamoeswkenq@swd.gov.hk](mailto:scnamoeswkenq@swd.gov.hk)

#### New Territories East

Standardised Care Need Assessment Management Office (Elderly Services) (New Territories East)  
(Service areas: Shatin District, Tai Po and North District, Yuen Long District)  
Tel. No.: 2607 1215 Fax No: 2699 7846  
Email address: [scnamoesnteenq@swd.gov.hk](mailto:scnamoesnteenq@swd.gov.hk)

#### New Territories West

Standardised Care Need Assessment Management Office (Elderly Services) (New Territories West)  
(Service areas: Tsuen Wan and Kwai Tsing District, Tuen Mun District)  
Tel. No.: 2439 4754 Fax No: 2439 0175  
Email address: [scnamoesntwenq@swd.gov.hk](mailto:scnamoesntwenq@swd.gov.hk)

- (2) Subsidised Elderly Service Units (District Elderly Community Centres, Neighbourhood Elderly Centres, etc.)
- (3) Medical Social Services Units
- (4) Integrated Family Service Centres/Integrated Service Centres of Social Welfare Department and Non-governmental Organisations
- (5) Social Welfare Department Hotline: 2343 2255
- (6) Social Welfare Department Homepage: <https://www.swd.gov.hk>



Social Welfare Department  
Homepage  
(Elderly Services)